

# Merchandise Return



**Date**

**OFFICE USE**

**Name:**

**Address:**

**Phone:**

**Email:**

**Order #:**

Have any questions? Contact our Customer Care by email: [customerservice@kiarasky.com](mailto:customerservice@kiarasky.com)

**Item(s) Received:**

Quantity	Item #	Description	Reason Code #	Exchange or Return

**Return Reason Codes**

Record appropriate number in the Reason Code # column above.

- |                                    |                            |
|------------------------------------|----------------------------|
| 1. Wrong quantity received         | 7. Duplicate order.        |
| 2. Wrong merchandise received.     | 8. Customer not satisfied. |
| 3. Wrong item ordered.             | 9. Other: _____            |
| 4. Damaged product.                |                            |
| 5. Product different from website. |                            |
| 6. Product different from catalog. |                            |

**MAIL PACKAGE TO:**

**Kiara Sky Professional Nails  
Attn: Online Returns  
8700 Swigert Ct. Suite#209  
Bakersfield, CA 93311**

**Please Exchange For:**

Quantity	Item #	Description	Unit Price	Total Price

**RETURN POLICY & DIRECTIONS**

Only unopened items can be returned or exchanged within 15 days of delivery. Please note that buyers will be responsible for the return shipping cost. We recommend using USPS flat-rate shipping. Shipping and handling charges are nonrefundable. Complete the form and include this sheet with any items you are returning/exchanging along with a copy of your invoice. Once returned items have been confirmed, we will immediately exchange unopened products or credit the payment to your account.